

The Impact of Microsoft 365 Adoption Training on Organisational Productivity and Employee Well-being

Empowering people to
do their best work



Using Technology Better

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Introduction

As organisations continue integrating technology into their workflows, adopting productivity and efficiency tools like Microsoft 365 has become pivotal.

This short report aims to analyse the differences between organisations that **provide technology training** and **adoption support** for Microsoft 365 tools to their employees versus those that do not.

Collaboration and Communication:


Organisations **prioritising** technology adoption training for Microsoft 365 consistently report **improved** team collaboration and communication.

According to a survey conducted by McKinsey & Company, companies that effectively utilise collaboration tools **witness a 20-25% increase in productivity**.


Microsoft Teams, a part of the Microsoft 365 suite, has proven to enhance cross-functional communication.

The focus will be **collaboration, communication, creativity, employee well-being, and satisfaction**.

To illustrate the benefits, this short report draws on Microsoft's customer success stories.


30%
reduction in email communication

For instance, SoftBank Robotics reported a **30% reduction in email communication** after adopting Teams, resulting in faster decision-making and improved project outcomes.

25%
increase in productivity




Creativity and Innovation:

Training employees to leverage Microsoft 365 tools fosters a culture of creativity and innovation.

The inclusion of applications like OneNote and SharePoint encourages idea-sharing and project brainstorming.



A Microsoft case study on The Hershey Company revealed that by utilising SharePoint for collaborative ideation, the company **reduced** the time it took to develop new product concepts by **50%, enhancing** its competitive edge.

50%
enhanced
competitive edge 

Employee Well-being and Satisfaction:

Organisations that invest in technology adoption training often experience **improved employee well-being** and **satisfaction**.

Remote work, while offering flexibility, can lead to isolation and burnout. Microsoft 365 tools can mitigate these issues by facilitating virtual collaboration.

A study by the Harvard Business Review found that organisations promoting digital proficiency observed a 17% increase in employee satisfaction.

Microsoft's customer success story with BDO Canada underscores this impact, highlighting a 20% increase in **employee satisfaction** after the **effective** Microsoft 365 adoption.

20%
increase in
employee satisfaction 

Customer Success Stories:

Microsoft's customer success stories provide concrete evidence of the benefits of technology adoption training.



Take LEGO, for instance, which implemented Microsoft Teams. The company reported a 20% **improvement** in **collaboration efficiency** and a 15% boost in **innovation speed**, directly attributable to Teams' enhanced communication capabilities.

Similarly, Dentsu Aegis Network saw a 75% **reduction in project completion time** after adopting Microsoft 365 tools.

**75%**

reduction in project completion time

Conclusion:

In an increasingly digital world, organisations **prioritising technology adoption training** for Microsoft 365 empower their employees to collaborate seamlessly, enhance creativity, and improve overall well-being and satisfaction.

Microsoft's customer success stories further validate the positive impact of training on organisational productivity and employee engagement.

As businesses evolve, investing in training and adoption support for Microsoft 365 proves to be a strategic imperative for unlocking enhanced performance and employee contentment.

Reach out to us for a personalised chat about how Using Technology Better can guide you through these impressive gains. Together, we'll craft a strategy that improves your team's collaboration, communication, creativity, innovation, productivity, well-being and satisfaction.



**Schedule a call with
our business specialists**



Now you're probably eager to see if your team's got the skills to rock the Microsoft 365 universe. We've created a Skills Quiz that's more fun than a game of virtual office charades! 🧐🎮 (That's a stretch... but it is short and sweet! 😊)

Put on your thinking caps (or tiaras, we don't judge) and take the quiz. Who knows, you might uncover hidden talents that even Bill Gates would envy.

Take the **Microsoft 365 Quiz** today.



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