



# The Impact of Microsoft 365 Adoption Training on Organisational Productivity and Employee Well-being

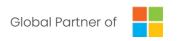
# Empowering people to do their best work



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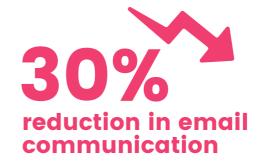
### Introduction

As organisations continue integrating technology into their workflows, adopting productivity and efficiency tools like Microsoft 365 has become pivotal.

This short report aims to analyse the differences between organisations that **provide technology training** and **adoption support** for Microsoft 365 tools to their employees versus those that do not.

The focus will be **collaboration**, **communication**, **creativity**, employee **well-being**, and **satisfaction**.

To illustrate the benefits, this short report draws on Microsoft's customer success stories.



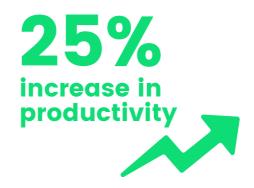
# Collaboration and Communication:

Organisations **prioritising** technology adoption training for Microsoft 365 consistently report **improved** team collaboration and communication.

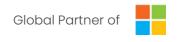
According to a <u>survey</u> conducted by McKinsey & Company, companies that effectively utilise collaboration tools witness a 20-25% increase in productivity.

Microsoft Teams, a part of the Microsoft 365 suite, has proven to enhance cross-functional communication.

For instance, SoftBank Robotics reported a **30% reduction in email communication** after adopting Teams, resulting in faster decision-making and improved project outcomes.







## **Creativity and Innovation:**

Training employees to leverage Microsoft 365 tools fosters a culture of creativity and innovation.

The inclusion of applications like OneNote and SharePoint encourages idea-sharing and project brainstorming. A Microsoft <u>case study</u> on The Hershey Company revealed that by utilising SharePoint for collaborative ideation, the company **reduced** the time it took to develop new product concepts by **50%**, **enhancing** its competitive edge.







## **Employee Well-being and Satisfaction:**

Organisations that invest in technology adoption training often experience **improved employee well-being** and **satisfaction**.

Remote work, while offering flexibility, can lead to isolation and burnout. Microsoft 365 tools can mitigate these issues by facilitating virtual collaboration.

A <u>study</u> by the Harvard Business Review found that organisations promoting digital proficiency observed a 17% increase in employee satisfaction. Microsoft's customer success <u>story</u> with BDO Canada underscores this impact, highlighting a 20% increase in **employee satisfaction** after the **effective** Microsoft 365 adoption.



#### **Customer Success Stories:**

Microsoft's customer success stories provide concrete evidence of the benefits of technology adoption training.





Take LEGO, for instance, which implemented Microsoft Teams. The company reported a 20% improvement time after adopting Microsoft 365 in **collaboration efficiency** and a 15% boost in **innovation speed**, directly attributable to Teams' enhanced communication capabilities.

In an increasingly digital world,

empower their employees to

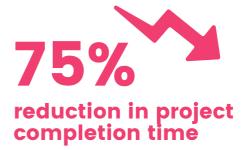
being and satisfaction.

collaborate seamlessly, enhance

creativity, and improve overall well-

organisations prioritising technology adoption training for Microsoft 365

Similarly, <u>Dentsu Aegis Network</u> saw a 75% reduction in project completion tools.



Microsoft's customer success stories further validate the positive impact of training on organisational productivity and employee engagement.

As businesses evolve, investing in training and adoption support for Microsoft 365 proves to be a strategic imperative for unlocking enhanced performance and employee contentment.

Reach out to us for a personalised chat about how Using Technology Better can guide you through these impressive gains. Together, we'll craft a strategy that improves your team's collaboration, communication, creativity, innovation, productivity, well-being and satisfaction.



**Conclusion:** 

Schedule a call with our business specialists



Now you're probably eager to see if your team's got the skills to rock the Microsoft 365 universe. We've created a Skills Quiz that's more fun than a game of virtual office charades! 🤓 🞮 (That's a stretch... but it is short and sweet! 🧐

Put on your thinking caps (or tiaras, we don't judge) and take the quiz. Who knows, you might uncover hidden talents that even Bill Gates would envy.

Take the Microsoft 365 Quiz today.



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